

IT SERVICE MANAGEMENT SYSTEMS

CERTIFICATE / CERTIFIKAT

No/Broj: ICS SMS 670 2020 P2

This certificate confirms that the quality management system of
Ovaj certifikat potvrđuje da je sistem upravljanja IT uslugama u

EZ ENGINEERING GmbH



Hauptstraße 27, 88699 Frickingen / Altheim; Deutschland

is in accordance with standard / u skladu sa normom



ISO/IEC 20000-1:2018

This certificate is valid for the following scope:
Ovaj certifikat vrijedi za sljedeće područje:

Engineering and engineering design services in various sectors.

INŽENJERSKE I STROJARSKE USLUGE DIZAJNA
U RAZLIČITIM SEKTORIMA.

Issue 1 Certified since March 2020.
Izdanje 1. Certifikovan od Marta 2020.

Date and place of issue:
Datum i mjesto izdavanja:
13.3.2020. Sarajevo

Date of expiry:
Datum isteka važnosti:
12.3.2023.



Authorized by/
Odobreno od

prof. dr. Nedim Čaušević dipl.ing

Institut za Certificiranje Sistema d.o.o.

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