

IT SERVICE MANAGEMENT SYSTEMS

# CERTIFICATE / CERTIFIKAT

No/Broj: ICS SMS 670 2020

This certificate confirms that the quality management system of  
Ovaj certifikat potvrđuje da je sistem upravljanja IT uslugama u

**EZ ENGINEERING d.o.o.**

Dobrič bb, 88220 Široki Brijeg, BiH

is in accordance with standard / u skladu sa normom



**ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:  
Ovaj certifikat vrijedi za sljedeće područje:

Engineering and engineering design services in various sectors.

**INŽENJERSKE I STROJARSKE USLUGE DIZAJNA  
U RAZLIČITIM SEKTORIMA.**

Issue 1 Certified since March 2020.  
Izdanje 1. Certifikovan od Marta 2020.

Date and place of issue:  
Datum i mjesto izdavanja:  
13.3.2020. Sarajevo

Date of expiry:  
Datum isteka važnosti:  
12.3.2023.



Authorized by/  
Odobreno od

prof. dr. Nedim Čaušević dipl.ing

Institut za Certificiranje Sistema d.o.o.

Džemala Bijedića 129, Sarajevo, Bosna i Hercegovina; [www.ics-norm.com](http://www.ics-norm.com)